# Entrepreneurial Ecosystems – A Review

Neeradi Karthik<sup>1\*</sup>, Ch. Anjaneyulu<sup>2</sup>

<sup>1</sup>Research Scholar, Department of Business Management, Telangana University, Dichpally, Nizamabad, India <sup>2</sup>Associate Professor, Department of Business Management, Telangana University, Dichpally, Nizamabad, India

Abstract: The entrepreneurial ecosystem has emerged as a topic of research and debate among researchers and policy makers. Entrepreneurial ecosystems have captured the attention of nations in transforming their economies around the creation of innovative products and services, leading to wealth creation and international competitiveness. The literature on entrepreneurial ecosystems is fragmented, yet no study has paid attention to integrating the available studies. This paper aims to provide an overview of the entrepreneurial ecosystem literature in order to create the following papers. First, this article provides an overview of entrepreneurial ecosystem studies. This study is therefore a systematic effort to map the research gaps and gaps on the topic of Entrepreneurial Ecosystem. Second, by identifying knowledge gaps in the current literature, we suggest an avenue for future entrepreneurial ecosystem research. This study supports policy makers and researchers in developing new policies leading to regional systems of innovation and entrepreneurship.

Keywords: Ecosystem, Entrepreneurship, Entrepreneurial ecosystem, Literature review.

#### 1. Introduction

Entrepreneurship as an independent scientific discipline deals with innovation, new ventures and corporate growth and has been placed at the center of a number of improvement programs in previous years. Promoting entrepreneurial thinking and action is the subject of financial government challenges in many urban communities. When it comes to a decent variety of business, different methodologies derive their own specific terms and definitions. Of all the different possible perspectives on the topic of entrepreneurship (eg, starting a new business, creating an effective supportive entrepreneurial ecosystem, growing a business, innovating, exploiting and discovering opportunities), the first two are most often used by various researchers throughout their volume and wide shape. The growing attention paid to the topic of entrepreneurship has been continuously manifested since ten years ago.

Although the body of literature on entrepreneurial ecosystems is growing and recently attracting the attention of researchers (Mason & Brown 2014; Stam 2015; Zahra & Nambisan 2011), none of the studies pay sufficient attention to the integration of the available literature on the entrepreneurial ecosystem. This means that the available research on the entrepreneurial ecosystem is still small and fragmented. This study therefore attempts to fill this gap by categorizing the various articles that exist on the entrepreneurial ecosystem.

Accordingly, this paper aims to provide an overview of the entrepreneurial ecosystem literature in order to make the following contributions. First, this article provides a comprehensive overview of entrepreneurial ecosystem studies. This study is therefore a systematic effort to map research gaps and gaps on the topic of the entrepreneurial ecosystem. Second, by identifying knowledge gaps in the current literature, we suggest an avenue for future entrepreneurial ecosystem research and a way forward for researchers and, potentially, policy makers to apply the concept more fruitfully.

## 2. Defining Entrepreneurial Ecosystems

There is no uniformly accepted explanation of the entrepreneurial ecosystem, on the other hand, numerous attempts have recently been made to define this term, and the definition of the domains of entrepreneurial ecosystems depends on the research objectives. Definitions typically convey the importance of a small area and the interdependent relationships between unique business actors as key elements influencing the overall performance of a business ecosystem. The business ecosystem is defined as the interaction of economic actors, their roles and external factors that influence economic activity and business creation in the territory (Spilling, 1996). Stam, (2015) offers a broad meaning of an entrepreneurial ecosystem as "a set of interdependent actors and factors coordinated in such a way as to enable productive entrepreneurship". Venkataraman (2004) provided a more comprehensive definition of an entrepreneurial ecosystem as "the environment that supports the creation of new ventures is an interconnected set of elements including risk takers, information brokers, resource providers, demand markets and enabling technologies that together form a virtuous cycle of wealth creation". Clearly, the dynamic and systemic nature of the concept involves multiple actors, institutions and processes.

Daniel Isenberg, head of the Babson Entrepreneurship Ecosystem Project, characterizes an entrepreneurial ecosystem as the arrangement of a system of organizations to help an entrepreneur experience each of the stages of the process of starting a new business (Isenberg 2010; Isenberg 2011). Similarly, he described the business ecosystem into four features: (1) It consists of six domain names (policy, finance, culture, support, human capital, markets) (Figure 1). (2) Every entrepreneurial ecosystem is unique – therefore Silicon Valley cannot be replicated. (3) The specification of known root causes

<sup>\*</sup>Corresponding author: karthik.neeradi@gmail.com

of an entrepreneurial ecosystem is of limited practical value due to the multidimensional members of the purpose-effect family that may not be fine-tuned to one or two key roots. (4) Entrepreneurial ecosystems will emerge as (mainly) selfsustaining once all six domain names are robust enough.



Fig. 1. Isenberg's model of an entrepreneurship ecosystem

#### 3. Insights of Entrepreneurial Ecosystems

In fact, there is a lot to know about the ecosystem. An ecosystem can be described as a system that supports and manages a business (Isenberg, 2010). It presents the connections and exercises between different stakeholders in an entrepreneurial society and the importance of the motivational forces they encounter when they behave in a business-friendly environment (Rodriguez-Pose, 2013), especially discussing the promotion of synergies between different stakeholders, building new institutional abilities. or stimulating innovation. He mentions a similar topic in relation to the Business Ecosystem (Carlson et. al., 2002).

The concept of entrepreneurial ecosystems is an intrinsically powerful concept that recognizes the importance of entrepreneurial tactics and frameworks of intellectual belief that support collaboration within the economy. Just as there may be evolutionary common sense for cluster formation (Feldman and Braunerhjelm, 2006), several researchers observe that ecosystems are "apparently an evolving machine" (Isenberg, 2010). Figure 1 presents a model of the business ecosystem. The essential element of ecosystems are actors, practices and institutions that are not simultaneously associated with startups, such as massive companies, universities, public bodies, health care structures, banks and stock markets (Mason and Brown, 2014). Entrepreneurial universities, in particular, are widely regarded as vital business entities, although others argue that their position has been exaggerated (Brown, 2016). The function of large contemporary organizations is regularly downplayed in the literature on the business environment. However, there is overwhelming evidence to suggest that large incumbent groups regularly play a critical function in configuring several ecosystems as attractors of skilled labor. In some regions, large exogenous defense organizations play a major role in shaping the entrepreneurial ecosystem (Adams, 2011). These roles are central to configuring a person's proximate business context, yet they will be prone to not being mentioned in much of the business climate literature (wef,

2014; spigel, 2015).

#### A. Entrepreneurial Ecosystem Pillars and their Components

The World Economic Forum (WEF, 2013) considers eight pillars of entrepreneurial ecosystems (Foster et al., 2013) because real contrasts in the business system can exist from one region to another. Foster et al. (2013) examines these pillars and their importance and validity for entrepreneurs in a WEF report.

Table 1

Entrepreneurial ecosystem pillars and their components
Components

| Pillar                             | Components  |  |  |
|------------------------------------|---|--|--|
| Accessible markets                 | Domestic market: large/medium/small companies as customers and governments as customer  |  |  |
|                                    | Foreign market: large/medium/small companies as customers and<br>governments as customer  |  |  |
| Human capital/workforce            | Management talent, technical talent, entrepreneurial company<br>experience, outsourcing availability and access to immigrant<br>workforce   |  |  |
| Funding & finance                  | Friends and family, angel investors, private equity, venture capital and access to debt   |  |  |
| Support systems/mentors            | Mentors/advisors, professional services, incubators/accelerators and<br>networks of entrepreneurial peers   |  |  |
| Government & regulatory framework  | Ease of starting a business, tax incentives, business-friendly<br>legislation/policies, access to basic infrastructure, access to<br>telecommunications/broadband and access to transport |  |  |
| Education & training               | Available workforce with pre-university education, available workforce with university education and those with entrepreneurship-specific training  |  |  |
| Major universities as<br>catalysts | Promoting a culture of respect for entrepreneurship, playing a key rol<br>in idea-formation for new companies and playing a key role in<br>providing graduates to new companies           |  |  |
| Cultural support                   | Tolerance for risk and failure, preference for self-employment,<br>success stories/role models, research culture, positive image of<br>entrepreneurship and celebration of innovation     |  |  |

Source: World Economic Forum (2013, pp. 6-7).

These pillars nicely show that the entrepreneurial ecosystem approach represents a shift from traditional economic thinking about firms and markets to a new economic thinking about people, networks and institutions (both formal and informal). People create new values, organized by different forms of governance that are enabled and constrained by specific institutional conditions. These business ecosystem approaches provide useful indicators for public policy; they even perceive the role of government as very central. All also emphasize the role of facilitators and support services (from the private sector) and cultural change, with most also explicitly acknowledging the role of talent and finance.

However, they do not provide insight into the underlying causes of business ecosystems (Acemoglu et. al. 2005) and the subsequent possibilities of public policy interventions. For example, the WEF (2013) study concludes that available markets, human capital/labour and funding and finance are most important for the growth of entrepreneurial companies. These are likely to be proximate causes rather than root causes of ecosystem success (e.g. human capital and funding are likely to depend on core institutions in terms of education and financial markets), and it is far from clear what the necessary and contingent conditions are for successful ecosystems and what is the role of the government and other public organizations), especially in the more unclear arrangements of the public and private sectors. In terms of consequences, the evidence is even weaker: how ecosystems perform with respect to the degree of entrepreneurship (as an immediate consequence, output) and greater overall well-being (as a final consequence, outcome).

Recent popular literature on entrepreneurial ecosystems is directly aimed at key ecosystem stakeholders, primarily business leaders and policy makers, rather than an academic audience. Recent entrepreneurial ecosystem literature provides several lists of factors that are considered important to the

success of an entrepreneurial ecosystem. Naturally, entrepreneurs (being visible and connected) are considered the heart of a successful ecosystem, but successful entrepreneurial ecosystems have multiple attributes (Feld, 2012). In addition to the key role of the entrepreneurs themselves (in leading the development of the ecosystem and as mentors or advisors), the nine attributes according to Feld (2012) emphasize the interaction between the players in the ecosystem (with a high network density, many connecting events and large companies collaborating with local start-ups) and the approach to all kinds of relevant resources (talent, services, capital), with the enabling role of government in the background. An overview of some of the literature on different regions with different approaches to entrepreneurial ecosystems is shown in Table 2.

## 4. An Assessment of Entrepreneurial Ecosystem Studies

Despite its fame, the entrepreneurial ecosystem concept

suffers from various shortcomings that make it risky to apply it today in both early academic and policy circles. Empirical studies of entrepreneurial ecosystems are still in their infancy. Quantitative approaches such as (Acs et al. 2014) and (Guzman and Stern, 2015) have focused on linking outcomes such as the number of high-growth firms or firm survival to inputs such as economic structures or specific support policies. Qualitative approaches such as (Spigel, 2015) use in-depth interviews with entrepreneurs to explore the processes through which ecosystems develop, evolve and provide resources and support to entrepreneurs. Qualitative approaches are more amenable to exploring the complex linkages between an entrepreneur and its regional economic social and economic environment, as publicly available data cannot easily explore the social relationships that make up ecosystems.

First, entrepreneurship ecosystem research often tends to identify a specific location or area to explain specific features

Table 1

| Literature with various approaches on entrepreneurial ecosystems |      |  |   |
|--|------|--|---|
| Author/s   | Year | Objectives   | Methodology Used & Findings   |
| Boyd Cohen 200   | 2004 | 1. To gain insights into the applicability of the entrepreneurial ecosystem's literature to the potential for the development of a   | The literature review & few of the local success stories suggests that Victoria leadership position within Canada as the Place to |
|  | 2001 | sustainable entrepreneurial ecosystem  | start a sustainable venture.  |
|  |      | To develop a conceptual framework of the ecosystem that  | The qualitative case was developed to test the ecosystem  |
| Jayshree   |      | would motivate individuals to start new businesses.  | factors.  |
|  | 2012 |  | 2. A theoretical framework has been developed for regional  |
| Ramraj   |      |  | ecosystem   |
|  |      | 1.To investigate the actors composing the Brazilian  | 1. A qualitative research comprised of in- depth interviews with  |
| Carlos<br>Arruda 20  |      | entrepreneurship ecosystem and role  | different actors in the Brazilian entrepreneurship was carried out  |
|  |      | Played.  |   |
|  | 2013 | 2. To identify the characteristics, strengths and weaknesses of  | 2. The analysis was set up as of the six entrepreneurship   |
|  |      | the Brazilian entrepreneurship environment focusing on the   | determinant categories defined by the Organization of Economic  |
|  |      | development of startups, becoming a relevant tool to steer the   | Co-Operation and Development (OECD).  |
|  |      | progress of entrepreneurial practice in Brazil.  |   |
| Yagoub   |      | The main purpose of this article identifies Knowledge- Based   | 1.Carried exploratory study of literature and interviews with   |
|  |      | Entrepreneurial Ecosystem (KBEE) and analyzing the linkage   | experts   |
|  | 2015 | and interactions of its elements of IRAN   | 2. The analyses of elements of KBEE demonstrates that among   |
| Entezari   |      |  | the actors, scholars, researchers and scientists play entrepreneur  |
|  |      |  | role, entrepreneurial universities have incubator role; and   |
|  |      | m to the control of t | government plays a supportive and key role in the KBEE.   |
|  |      | To critically investigate the emerging literature on   | 1. This work provides a review of the multiple definitions of   |
| Erik Stam 20   |      | entrepreneurial ecosystems.  | ecosystems found within the literature, and discusses the   |
|  | 2015 |  | relationships between ecosystems and allied concepts such as industrial districts, clusters, and innovation systems.              |
|  |      |  | 2. It also provides a framework for analyzing the interactions  |
|  |      |  | between the elements within the ecosystem.  |
|  |      | To develop a model capturing both regional and local   | Utilized perception survey and random telephone interviews  |
| David B.<br>Audretsch &<br>Maksim<br>Belitski                    |      | systemic factors to better understand and explain variations in  | & hypotheses testing  |
|  | 2016 | entrepreneurial activity.  | 2.hypotheses related to various aspects of the quality of life in   |
|  | 2016 | 2. This study focused on regional entrepreneurial ecosystems   | their city were supported   |
|  |      | and offers a complex model of start-ups, Regional  |   |
|  |      | Entrepreneurship and Development Index (REDI)  |   |
| Giselle<br>Rampersa 2016   |      | To focuses on Business stakeholders rather than the wider  | 1. Extensive literature reviews on studies involving public sector  |
|  |      | variety of players from government and university who also   | networks (i.e., networks lead by government agencies) namely  |
|  | 2016 | play a critical role.  | framing, activating, mobilizing, and synthesizing.  |
|  |      |  | 2. A case study of the Tonsley entrepreneurial ecosystem  |
|  |      | formed the basis of this study.  |   |
| Prem<br>kumar 2016<br>Balaraman                                  |      | 1. The main objective of the paper is to assess the  | 1. The paper is descriptive and qualitative in nature,  |
|  | 2016 | entrepreneurship ecosystem in changing global scenario, identify the major Entrepreneurship hurdles and also gain insights from success stories of sector specific cases.  | 2.Through Entrepreneurial literature  |
|  | 2016 |  | identified major insights on the evolution of entrepreneurship,   |
|  |      |  | entrepreneurial models and success factors of entrepreneurial ecosystem   |
| Petra Tausl<br>Prochazkova 2016                                  | t    | This paper explores how various regional members inside of   | Through literature revive, first the understanding of   |
|  |      | the ecosystem are helping in spreading the entrepreneurial   | ecosystem and its dimensions are conceptualized.  |
|  | 2016 | thoughts and shifting individuals and the general opinion from   | 2. Then a case study is provided. The case study examines   |
|  | 2016 | managed economy towards an entrepreneurial society.  | regional activities of several ecosystem players.   |
|  |      |  | 3. The findings highlight several aspects regarding the   |
|  |      |  | entrepreneurial ecosystem and activities fostering its flourishing.   |

of the entrepreneurship ecosystem. However, it is not clear how the entrepreneurial ecosystem can explain such differences between regions. It focuses on the relative importance of non-local versus local linkages, or what kind of institutions at different spatial scales matter in an entrepreneurial ecosystem. Some scholars (e.g., Malecki 2011) emphasize the importance of global linkages between a distinctive business ecosystem, as the potential to integrate global understanding is seen as key for companies to grow to be successful in their domestic business ecosystem. Multinational firms (Mason and brown. 2014) are perceived to attract skilled employees to the region, increase the managerial talent of local firms, work as suppliers for spin-off firms (Neck et al. 2004) and provide business opportunities for local firms and the businesses to gain access to global markets.

Second, the entrepreneurial ecosystem literature has been criticized for using a static framework that describes family members in the entrepreneurial environment without considering their evolution over the years. More generally, empirical research on network dynamics in entrepreneurship research remains uncommon, despite its extensive hobby appeal. Scholars have argued that business climate factors will change in meaning and context as they evolve (Mason and Brown 2014; Mack and Mayer 2015). This kind of dynamic framework of the entrepreneurial ecosystem wishes to specify which factors and family members depend to what extent and how they influence each other over the years.

Third, the entrepreneurial ecosystem literature seeks a clean analytical framework that explains what purpose is and what is effect (Stam and Spigel 2016). Essentially, this literature has created significant arrangements of elements that improve business. These lists of elements have been explored in the entrepreneurship literature before, raising doubts about what the costs of introducing a new concept like the Entrepreneurial Ecosystem are in the first place. And while these elements are delivered as a complicated environment where all factors are perceived to interact, as is often the case in entrepreneurial ecosystem writing, it turns out to be wonderfully confusing to decipher what causes it.

Fourth, the ecosystem framework presented as a system or network that includes many interconnected components without clear relationships. Motoyama and Watkins, (2014) criticized the entrepreneurial ecosystem literature that deals with facility factors without paying due attention to the connections between them, treating all components as equally important. In addition, the entrepreneurial ecosystem literature suggests that component networks at the combined level of the entrepreneurial ecosystem, but also considers networks as one component as part of a larger entrepreneurial ecosystem. And sooner or later, community literature is almost never referred to, both in theoretical and analytical phrases. The entrepreneurship ecosystem literature has not yet yielded a comprehensive systems approach that could reveal insight into, for example, a key exploration of why some entrepreneurship ecosystems can form crucial associations while other entrepreneurship ecosystems neglect to do so (Ter Wal et al. 2016).

#### 5. Further Research Agenda

This study provides insights that have emerged in earlier research on highly rated papers on entrepreneurial ecosystems. In addition, this paper contributes to knowledge generation and provides further directions for future studies. Regarding the conventional dimensions of ecosystems, most works suggest that entrepreneurs need to form strong networks and collaborate to build a thriving environment (Autio et al. 2014; Etzkowitz 2013; Kshetri 2014; Levie 2014; Overholm 2015; Shepherd & Patzelt 2015; Zahra & Nambisan 2012;) The entrepreneurial ecosystem approach has proven to be a supportive environment for ecosystem members to undertake their entrepreneurial activities for further development. Each ecosystem has different members with different characteristics. As a result, creating successful entrepreneurial ecosystems requires a deep understanding of culture and environmental features (Audretsch, D. B., 2015). In addition, it is a key element for leaders to use metrics to find and assess the strengths and weaknesses of actors in ecosystems, to know whether and how to intervene, and to control the effectiveness of the business process (Bell-Masterson, J., & Stangler, D. 2015).

There is a need to create a model capturing both local and nearby systemic components in order to better understand and clarify the varieties in the entrepreneurial movement. Methodologically, it is necessary to create a measurement with regard to the final goal to decide on the qualities and shortcomings of the territorial organization of the enterprise and the connection between each space of the framework so that it is possible to examine most of the usable parts. (Mason and Brown 2012).

Given the generous level of public and private investment in business ecosystems, there is a need to ensure that they are managed in a viable manner so that attractive business outcomes are assured. More research is therefore needed to examine effective governance involving different actors. (Stangler, D., & Bell-Masterton, J. 2015) argue "that a holistic understanding involving the exploration of the perspectives of all actors involved in commercialization networks is often lacking, so researchers should explore the perspectives of different network actors." Therefore, call for further research of how diverse actors can be organized.

#### 6. Conclusion

The entrepreneurial ecosystem approach has emerged to be a supportive environment for the members of an ecosystem to take entrepreneurial activities for further development. Every ecosystem has different members with different characteristics. As a result, creating a successful entrepreneurial ecosystem demands a deep understanding of the culture and features of an environment. This is one the main duties of policy makers or organizational leaders, to pay attention to these dissimilarities, because without receiving support from the members of the environment, developing an entrepreneurial ecosystem will ultimately fail. Since entrepreneurship is one of the main factors in economic development, we need to continuously improve its effectiveness by identifying different criteria and measures.

#### References

- Ács, Z. J., Autio, E., & Szerb, L. (2014). National systems of entrepreneurship: Measurement issues and policy implications. Research Policy, 43(3), 476-494.
- [2] Audretsch, D. B. (2007). The entrepreneurial society. Oxford University Press.
- [3] Autio, E., Kenney, M., Mustar, P., Siegel, D., & Wright, M. (2014). Entrepreneurial innovation: The importance of context. Research Policy, 43(7), 1097-1108.
- [4] Babson Entrepreneurship Ecosystem Project: Scale Up Ecosystems for Growth Entrepreneurship (2015). Babson College. Retrieved May 28, 2015, from http://babson.edu
- [5] Bell-Masterson J., & Stangler, D. (2015). Measuring an entrepreneurial ecosystem. Kaufmann Foundation. Available at SSRN 2580336.
- [6] David B. Audretsch & Maksim Belitski. (2016). Innovation and Entrepreneurship Practice and Principles. Journal of Technology Transfer, Springer Science/Business Media New York, 14(2), 210-219.
- [7] Feld, B. (2012). Startup communities: Building an entrepreneurial ecosystem in your city. John Wiley & Sons.
- [8] Foster, G., Shimizu, C., Ciesinski, S., Davila, A., Hassan, S., Jia, N., & Morris, R. (2013, September). Entrepreneurial ecosystems around the globe and company growth dynamics. World Economic Forum (Vol. 11).
- [9] Giselle Rampersad. (2016). Growing and sustaining entrepreneurial ecosystems: What they are and the role of government policy. Journal of Research in Business, Economics and Management, 7(3), 2395-2210.
- [10] Hechavarria, D. M., & Ingram, A. (2014). A Review of the Entrepreneurial Ecosystem and the Entrepreneurial Society in the United States: An Exploration with the Global Entrepreneurship Monitor Dataset. Journal of Business and Entrepreneurship, 26(1).
- [11] Isenberg, D. J. (2010). How to start an entrepreneurial revolution. Harvard business review, 88(6), 40-50.
- [12] Isenberg, D (2011). The entrepreneurship ecosystem strategy as a new paradigm for economy policy: principles for cultivating entrepreneurship, Babson Entrepreneurship Ecosystem Project, Babson College.

- [13] Isenberg, D. (2013). Worthless, impossible and stupid: how contrarian entrepreneurs create and capture extraordinary value. Harvard Business Press.
- [14] Lundstrom, A., & Stevenson, L. A. (2006). Entrepreneurship policy: Theory and practice (Vol. 9). Springer Science & Business Media.
- [15] Malecki, E. J. (2011). Connecting local entrepreneurial ecosystems to global innovation networks: open innovation, double networks and knowledge integration. International Journal of Entrepreneurship and Innovation Management, 14(1), 36-59.
- [16] Mason, C., & Brown, R. (2014). Entrepreneurial ecosystems and growth oriented entrepreneurship. Final Report to OECD, Paris.
- [17] Moore, J. F. (1993). Predators and prey: a new ecology of competition. Harvard business review, 71(3), 75-83.
- [18] Nambisan, S., & Baron, R. A. (2013). Entrepreneurship in Innovation Ecosystems: Entrepreneurs' Self-Regulatory Processes and Their Implications for New Venture Success. Entrepreneurship Theory and Practice, 37(5), 1071-1097.
- [19] Petra Tausl Prochazkova. (2016). Developing successful entrepreneurial ecosystems. Business Trends, ISSN 1805-0603, 6(1), 23-32.
- [20] Premkumar Balaraman. (2016). Entrepreneurship Ecosystem in changing global scenario. The Fifth International Conference on Entrepreneurship and Business Management (ICEBM 2016) Tainan, Taiwan – November 17-18, ISBN: 978-979-9234-59-9.
- [21] Stam E. (2015). Entrepreneurial ecosystems and regional policy: A sympathetic critique. European Planning Studies, 23(9), 1759-1769.
- [22] Suresh, J., & Ramraj, R. (2012). Entrepreneurial ecosystem: Case study on the influence of environmental factors on entrepreneurial success. European Journal of Business and Management, 4(16), 95-101.
- [23] World Economic Forum (2013) Entrepreneurial Ecosystems around the Globe and Company Growth Dynamics. Davos: World Economic Forum.
- [24] Yagoub Entezari. (2015). Crowd sourcing, innovation and firm performance. Procedia - Social and Behavioral Sciences, 53(6), 1206-1215.
- [25] Zahra SA, Nambisan S. (2012). Entrepreneurship and strategic thinking in business ecosystems. Business Horizons, 55(3), 219-229.